

CALL FLOW OBJECT MODEL IN A SPEECH RECOGNITION SYSTEM

Abstract of the Disclosure

Systems and methods are provided for embodiments of a speech recognition system call flow object model. The systems and methods organize and execute, for example, multiple question directed dialogs, overview dialogs, or natural language directed dialogs. In certain embodiments, the organizing and executing of the natural language directed dialogs uses primary and secondary concepts without requiring a structured response. The systems and methods enable the call flow designers to define particular call flows without requiring the designers to perform any programming or coding.

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